

## Service center Price list

All products in factory warranty and with Tooaleta extended warranty are not charged with any service or shipping fees.

### Basic services:

1. Service Hour - equipment diagnostics: **20€ 1/h**
2. The advisory hour: **20€ 1/h**
3. Educational hour: **30€ 1/h**

### Repair services:

1. Descaling\* (Cleaning the product, lime scale free): **50€**
2. Defected part change: **20€ 1/h**

### Shipping to service center:

1. Picked up and send back to customer address: **25€**
2. Send back to customer address: **15€**

\*If you live in area with high water hardness, you will need Descaling every 8-12 months.

### Processing time

The average total repair time is 7 to 21 days (including shipping). The following are the average processing times for the respective countries.

Country	Processing time
Österreich	9 Days
Belgien	8 Days
<b>United Kingdom</b>	<b>9 Days</b>
Dänemark	10 Days
Finnland	14 Days
Frankreich	10 Days
Deutschland	7 Days
Ungarn	11 Days
Irland	13 Days
Italien	11 Days
Niederlande	7 Days
Norwegen	16 Days
Polen	10 T Days
Portugal	14 Days
Spanien	13 Days
Schweden	11 Days
Schweiz	10 Days